What happens next?

4 steps to taking card payments

1. Setting-up your account
   We have to carry out a few checks before you can get started - these shouldn’t take longer than 7 days. If we need more information, we’ll be in touch.

2. Check your inbox for your confirmation welcome e-mail
   We’ll be sending you the following e-mails if your application is successful:
   - Welcome to Worldpay; this confirms we’ve accepted your application and contains your customer number (MID) and details about the delivery of your terminal.
   - My Business Dashboard login; You’ll need to log in to access your monthly invoice and valuable insights about your business.
   For more information visit: mybusiness.worldpay.com/

3. Get ready to take card payments
   You’ll need the following in place before your terminal arrives:
   - Your customer number (MID)
   For PSTN (phone line) terminals:
     - A dedicated working phone line for each terminal
     - Make sure there is no call barring; it must be able to call 08 numbers
   For Broadband terminals:
     - A broadband connection
     - A working router/network socket and sufficient Ethernet cable
   You’ll also need a power socket 1.5 metres from where either your desktop terminal or base unit will be located.
   Already have a terminal? If we’ve approved your existing terminal, just ask your provider if there’s anything else you need to do.

4. Installing your terminal
   You will be contacted by Worldpay’s Technical support team about your terminal delivery. Once your terminal arrives you’re ready to install and start taking card payments.
   For information on installation, how to take card payments, safeguarding your business and much more visit: worldpay.com/uk/getting-started

Look out for:

Worldpay Benefits Club
As a thank you, once you take your first transaction we’ll enrol you in to the Worldpay Benefits Club. Membership could save you money on essential products and services designed to help your business grow.
Take a look today at worldpaybenefitsclub.com

SaferPayments
Once you’ve received your terminal look out for an e-mail from our SaferPayments team. This should arrive within 2-6 weeks and will explain how to become PCI DSS compliant and make card data protection easier.
For more information on Saferpayments visit:
worldpay.com/uk/terms/saferpayments

To learn more about how to take card payments, safeguarding your business and much more visit worldpay.com/uk/getting-started

If you have any questions about your application.

Call us on 0845 761 6263
Our UK-based Help Desk is open 24 hours a day, 365 days a year.
Textphone users call 08453 00 38 89
or visit worldpay.com